



City of Umatilla

700 6th Street, PO Box 130, Umatilla, OR 97882
 City Hall (541) 922-3226 Fax (541) 922-5758

CITY OF UMATILLA UTILITY SERVICE APPLICATION

APPLICANT INFORMATION

INFORMACION DEL APLICANTE

Name: <i>Nombre:</i>	Phone: <i>Número de telefono:</i>
Co-applicant name: <i>Nombre del co-aplicante:</i>	Phone: <i>Número de telefono:</i>
Mailing address: <i>Dirección de envoi:</i>	Email: <i>Correo electrónico:</i>
Own Rent Property Management <i>Dueño Rentar (Please circle one)</i>	Who are you renting from? <i>¿De quién está alquilando?</i>

EMERGENCY CONTACT

CONTACTO DE EMERGENCIA

Name: <i>Nombre:</i>	Phone: <i>Número de telefono:</i>
-------------------------	--------------------------------------

SERVICE ADDRESS

DOMICILIO DE SERVICIO

Location:
Domicilio:

Service Requested: Water Sewer Garbage: _____ 35 Gal _____ 90 Gal Septic: Yes No

SIGNATURES

FIRMAS

I hereby agree to pay all utility bills for such service when due, and abide by all Ordinances regulating the use of City water and sewer service and any other rules and regulations which may be adopted by the City Council concerning said services. Past due balances may result in disconnected services. A deposit of \$150.00 and an initial \$10.00 account set up fee is required. Lien Advisory: Unpaid balances from a previous customer will become a lien on the property after 60 days it is owner's responsibility to make sure all balances are paid for. Landlord is responsible for all unpaid tenant balances. These balances may also be sent to a collections agency that will add 30% to the balance due as a collection fee.

Yo estoy de acuerdo en pagar todas las facturas de servicios públicos para tal servicio a su vencimiento, y cumplir con todas las ordenanzas que regulan el uso de agua de la ciudad y el servicio de alcantarillado y cualesquiera otras normas y reglamentos q ue puedan ser adoptadas por el Ayuntamiento en relación con dichos servicios. Saldos vencidos pueden resultar en servicios desconectados. Se requiere un depósito de \$ 150.00 y \$ 10.00 por el concepto de la cuenta. Lien Asesor: Balances pendientes de pago de un cliente anterior se convertirá en un gravamen sobre la propiedad después de 60 días. El propietario es responsables de todos los saldos impagos del inquilino. Entiendo y estoy de acuerdo con los requisitos anteriores.

Signature of applicant: <i>Firma del aplicatne:</i>	Date: <i>Fecha:</i>
Signature of co-applicant: <i>Firma del co-aplicante:</i>	Date: <i>Fecha:</i>

TTY dial 1-800-735-2900 for Oregon Relay Services Assistance.

This is an Equal Opportunity Program. Discrimination is prohibited by Federal Law. Complaints of discrimination may be filed with the Secretary of Agriculture, Washington, DC 20250.

Marque 1 - 800 - 735 - 2900 para la asistencia de los servic ios de retransmisión de Oregon.

Este es un programa de igualdad de oportunidades. La discriminación está prohibida por la ley federal. Las quejas de discriminación se pueden presentar con la Secretaria de Agricultura, Washington, DC 20250.



Notes:

OFFICE USE ONLY

Account #:
 Receipt #: _____ Date Paid:
 Welcome Letter Given: Yes No



City of Umatilla

700 6th Street, PO Box 130, Umatilla, OR 97882
City Hall (541) 922-3226 Fax (541) 922-5758

WELCOME TO THE CITY OF UMATILLA!

The mission of the City of Umatilla is to continue working for a safe, livable, desirable and economically viable community, which promotes managed growth, while maintaining small-town values.

The City of Umatilla was first incorporated in 1864, disincorporated in 1866 then reincorporated in 1906. The City is governed by a Mayor and six (6) member council elected at large. The City Council meets on the 1st Tuesday of each month at 7 pm for a regular meeting and the 3rd Tuesday of each month for a workshop at 7 pm in the council chambers located at 700 6th Street and is responsible for setting the policies for the city.

NORMAL OFFICE HOURS: 8 AM to 5 PM, Monday through Friday, except holidays.

Pay bills online or by Phone 24/7
www.umatilla-city.org
[1-888-312-1986 available in English & Spanish](tel:1-888-312-1986)

Emergency Meter Shut off call: County Dispatch Center at 541-966-3651

UTILITY BILLS

Utility billings for water, sewer and garbage collection services are mailed the 1st of each month and are due no later than the 20th of the month. **A five-day grace period will be given after the due date.** If payment is not received by the 25th of the month, a 10% delinquency fee **(\$20.00 minimum)** will be added. If the bill becomes delinquent, a notification will be sent to you and the property owner (if applicable) of the disconnect date. **A Reconnection Fee of \$30.00 will be added for services requiring reconnection due to late payment.** Payment arrangements are available for delinquent balances once per calendar quarter to avoid service shut-off. The first payment of the arrangement must be paid within one week of the original shut off date. Failure to meet payment arrangements will result in immediate service disconnection and disqualify residents for future payment arrangements. The amount in the previous balance section of your first bill is the pro-rated amounts for water and sewer for the month you moved in. If you feel there is a mistake on your bill or you wish to dispute the amount of the bill or termination of water service, please call us at 541- 922-3226 or come to City Hall.

LIEN ADVISORY: Unpaid balances from a previous customer will become a lien on the property after 60 days it is owner’s responsibility to make sure all balances are paid for. These balances may also be sent to a collections agency that will add 30% to the balance due as a collection fee. Landlords are responsible for all delinquent tenant balances.

RESIDENTIAL WATER RATES – Under the “water” section on your utility bill, you will find your current month charge. The flat rate charge is based on the meter size as follows:

Minimum ¾ inch and smaller	\$24.86	Minimum 1 inch.....	\$29.16
Minimum 1 1/2 inch.....	\$82.23	Minimum 2 inch.....	\$128.36

In addition, gallon usage charge for single family customers is billed at \$2.17 per 1,000 gallons of water used.

RESIDENTIAL SEWER RATES - Under the “sewer” section on your utility bill, you are charged a flat rate of **\$59.83** per month. In accordance with Umatilla City Code, there are some items that are forbidden to be flushed down the drain into the sewer system including the following: grease, paint, explosives, vegetable or mineral oils, ash, sand, hair, plastics, dead animals and fruit pits and seeds.

RESIDENTIAL REFUSE RATES - City Code requires weekly disposal of trash. The City provides this service through a franchise agreement with Sanitary Disposal. Under the “refuse” section on your utility bill, you are charged for refuse pick-up if you have requested the service. You

are charged for any extra refuse over your service limit. Sanitary may charge extra if container lid is not completely closed. The monthly rates for refuse pick-ups are as follows:

One cart (35 gallons) one time per week is \$15.59 per month
One cart (90 gallons) one time per week is \$25.93 per month

Refuse pick-up days are as follows:

Downtown Umatilla.....Tuesday
McNary Mobile Manor.....Tuesday
All others.....Thursday

Free passes to the Sanitary Disposal transfer station are available to customers in good standing to dispose of leaves, limbs and grass clippings. Please contact City Hall for a free pass.

DEPOSITS

All residential customers are charged a \$150.00 deposit and a \$10.00 non-refundable setup fee. The deposit will be applied toward your last utility bill when you move out or if you have had no delinquencies for three (3) years, your deposit will be credited back to your account. The deposit and set up fee are due at the time you sign up for services. If only signing up for garbage services you will be charged a \$50.00 deposit and a \$10.00 non-refundable setup fee.

WATER METERS

The water meter is the property of the City of Umatilla. However, **the water user is responsible for the care of the meter and will be liable for any damages resulting from the user's actions.** Water Users will be charged a \$25.00 per occurrence, plus any additional charges for repairs or replacement due to damages for tampering with meter.

Please keep your water meter accessible at all times for reading and maintenance.

If it is necessary to contact Public Works at any time other than normal working hours please contact the Umatilla County Dispatch Center at 541-966-3651

METER SHUT OFF: \$100.00 after hours fee for non-emergency water connections/disconnections outside of regular hours (7am-5pm)

DOG LICENSES REQUIREMENTS

In accordance with Umatilla City Code, every person owning or keeping any dog in the City which has a set of permanent canine teeth or is six months old, whichever comes first, shall no later than March 1st of each year or within ten days after he or she brings or keeps said dog within the City, shall obtain a license from the City for said dog. In order to obtain the dog license proof of rabies vaccination must be presented each time of renewal if the owner intends to take the dog off of his or her property.

Note: You will need to bring proof of rabies vaccination and a certificate of spaying or neutering to obtain a dog license.

Spayed Female or Neutered Male		Unspayed Female or Unneutered Male	
One Year License	\$20.00	One Year License	\$35.00
Two Year License	\$30.00	Two Year License	\$55.00
Three Year License	\$40.00	Three Year License	\$75.00

OUTDOOR BURNING

Outdoor burning is allowed from late September until early summer. Actual dates are published and are determined by the Umatilla Fire Department or you may visit www.umatillafire.org. A permit for all burning must be obtained through the Fire Department located at 921 6th Street in Umatilla free of charge. It is illegal to burn tires, plastic, animal carcasses or any material that causes an objectionable odor or dense smoke.

ALARM SYSTEM CONTROL ORDINANCE

Alarm User Permits are required for all businesses or residences that have electronic alarm systems. The application for permits can be obtained **at the Umatilla Police Department** and requires the name of a person to notify in case of emergency, the name of your alarm company and other pertinent information.

If you have any questions regarding the services provided by the City of Umatilla or other information, please call us at 541- 922-3226 or stop by City Hall located at 700 6th Street.



We hope you enjoy living in Umatilla. TTY/Voice dial 1-800-735-1232 for Oregon Relay Services Assistance. This is an Equal Opportunity Program. Discrimination is prohibited by Federal Law. Complaints may be filed with the Secretary of Agriculture, Washington, D.C. 20250



City of Umatilla

700 6th Street, PO Box 130, Umatilla, OR 97882
City Hall (541) 922-3226 Fax (541) 922-5758

FLUORIDE PUBLIC NOTICE

Dear Customer,

The U.S Environmental Protection Agency requires that we send you this notice on the level of fluoride in your drinking water. The drinking water in your community has a fluoride concentration of 2.7 milligrams per liter (mg/l).

Federal Regulations require that fluoride, which occurs naturally in your water supply, not exceed a concentration of 4.0 mg/l in drinking water. This is an enforceable standard called a Maximum Contaminant Level (MCL) and it has been established to protect the public health. Exposure to drinking water levels above 4.0 mg/l for many years may result in some cases of crippling skeletal fluorosis, which is a serious bone disorder.

Federal Laws also requires that we notify you when monitoring indicates that the fluoride in your drinking water exceeds 2.0 mg/l. This is intended to alert families about dental problems that might affect children under nine years of age. The fluoride concentration of your water exceeds this federal guideline.

Fluoride in children drinking water at levels of approximately 1 mg/l reduces the number of dental cavities. However, some children exposed to levels of fluoride greater than about 2.0 mg/l may develop dental fluorosis in its moderate and severe forms is a brown staining and or pitting of the permeant teeth.

Because dental fluorosis occurs only when developing teeth (before they erupt from the gums) are exposed to elevated fluoride levels, households without children are not expected to be affected by this level of fluoride. Families with children under the age of nine are encouraged to seek other sources of drinking water for their children, to avoid the possibility of staining and pitting.

Treatment systems are commercially available for home use that can lower the concentration of fluoride in your water so you will still receive the benefits of cavity prevention while the possibility of stained and pitted teeth is minimized. Low fluoride bottled drinking water that would meet the standards is also commercially available.





CITY OF UMATILLA PROVIDERS

Pay bills online or by Phone 24/7: www.umatilla-city.org
[1-844-752-0984](tel:1-844-752-0984) available in English & Spanish

AGENCY	SERVICES
<u>City of Umatilla</u> PO BOX 130 700 6 th Street Umatilla, OR 97882	Water/Sewer/Garbage – Notary Services Planning /Building Permits Municipal Court (541) 922-3226 <i>Emergency Shut-off call: County Dispatch Center 541-966-3651</i>
<u>Umatilla Police Department</u> PO BOX 130 300 6 th Street Umatilla, OR 97882	Non-Emergency After Hours (541) 922-3789 (541) 567-2346 ext. 7
<u>Umatilla Fire Department</u> 300 6 th Street Umatilla, OR 97882	FOR EMERGENCY: DIAL 911 (541) 922-3718 Burning Permits Available at: www.umatillafire.org/burnpermits
<u>Umatilla Public Library</u> 700 6 th Street Umatilla, OR 97882 (541) 922-5704 Sign up for card free of charge	Business Hours: Mon - Fri: 9:00am – 5:00pm Sat: 10:00am – 2:00pm www.umatilla-city.org/library
<u>Umatilla Electric Cooperative</u> 750 W. Elm Hermiston, OR 97838	Power https://www.umatillaelectric.com/ (541) 567-6414
<u>Pacific Power & Light</u> (888) 221-7070	Power www.pacificpower.net
<u>Cascade Natural Gas</u> (888) 522-1130	Natural Gas http://www.cngc.com
<u>CenturyLink</u> (800) 244-1111	Telephone/Internet www.centurylink.com/
<u>Oregon Utility Notification Center</u> For marking underground utility lines "It's the law!"	CALL BEFORE YOU DIG: 811 www.digsafelyoregon.com

Recycling benefits all of us in several ways: It saves energy; reduces waste and pollution

 <div style="display: inline-block; text-align: center;"> <p>Sanitary Disposal INC (541) 567-8842 Umatilla Recycling Depot (Next to Columbia Harvest Foods)</p> </div> 		
NEWSPAPER, MAGAZINES & CARDBOARD	GLASS BOTTLES & JARS	ALUMINUM
<u>Newspaper and Magazines:</u> <ul style="list-style-type: none"> Loose or placed in grocery sacks. (No plastic sacks please.) <u>Cardboard:</u> <ul style="list-style-type: none"> Flatten all boxes Sorry, but we cannot accept waxed cardboard 	<u>Bottles & Jars Only:</u> <ul style="list-style-type: none"> Give them a rinse (labels are OK to leave on.) Separate them by color: Clear, Green, or Brown Sorry, but we cannot accept Pyrex, china, or window glass. 	<u>Aluminum:</u> <ul style="list-style-type: none"> Aluminum cans, TV trays, foil, etc. are acceptable Please flatten all cans to save space <u>Tin:</u> <ul style="list-style-type: none"> Rinse cans Remove both ends Flatten cans Lids are also accepted

